

WHOLE FOODS MARKET
Day in the Life
Front End Team Member

00:00:08

SUZANNE MENGEE: I'm Suzanne Mengee. I'm a frontend supervisor at Whole Foods, and I've been at Pearl Street for two years and nine months. You've got to love people. And we have thousands of people come through every day so that there's always something to do. Things change all the time. Most of us love it because there's always something going on and no day is typical. I could be ringing on a cash register for hours, I can be bagging for hours, anything that has to be done, and so there is this constant dance between getting projects done and taking care of the floor and the customers. Whole Foods is not a static, you don't walk into a box and get a job description.

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SUZANNE MENGEE: Your job description for every job at Whole Foods has a bazillion bullet points on it and they all also kind of say, and whatever is needed for the job. I teach people to take a breath when they're getting overwhelmed. You've got to be able to keep going even when it feels like it's relentless. And you've got to be able to have fun, doing no matter what you're doing. Even if the task is rough, a lot of fun can be had, and we have a lot of fun at work.

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