

# Voluntary Separation Program 2020: Career & Retirement Resources FAQ

1. Why has the Southwest Airlines Voluntary Separation Program 2020: Career & Retirement Resources site been created, and what is its purpose?
  - ❖ The information included with this web page was compiled for and is being made available to the Southwest Airlines Employees who elected to participate in the Voluntary Separation Package. These resources were mentioned in the VSP materials. They may assist you and should serve as a general resource platform during your transition to full retirement or to another career. They are designed to connect you with resources like career opportunities and services.
2. Who is the intended audience for this site?
  - ❖ This is an exclusive resource for Southwest Airlines Employees who elected VSP 2020.
3. How long will this site be available?
  - ❖ The site will be available through the end of 2020. At that time, it will be determined if it will continue to be made available after that.
4. What types of services and resources are available on the site?
  - ❖ You'll find dedicated resources for various aspects of the career search process, as well as information regarding Southwest Airlines Retirement accounts.
    - Begin with **Career Opportunities**, where our preferred employer partners share available positions.
    - Next, review the **Career Services & Career Resources** sections to get information about interview and resume foundational strategies, or review local, state, and federal programs to help with your job search.
    - Finally, find information about Southwest Airlines Retirement accounts on the **Retirement Resources** page.

**We'll continue to update these pages, so please check back frequently.**
5. How do I apply for the career opportunities featured on the site?
  - ❖ Access the **Career Opportunities** link from the landing page to review available opportunities, preferred employer partners, and access more than 500,000 opportunities through our partnership with Phenom People's "Help One Billion" platform. Follow the links for our preferred partners to submit an application for positions that interest you.

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6. Are any additional career services available through the links provided, and is there a cost associated with them?
  - ❖ This site is intended to share information regarding various services focused on career guidance available at the federal, state, county, and city level as well as privately. Some services are provided at no charge. For services that include a cost, that cost would be your responsibility. These career service options include workshops, tutorials and other programs being offered and or made available. Each resource can be reviewed directly for the services and programs that they offer, as well as any associated fees.
7. What's unique about the career opportunities on the site?
  - ❖ Southwest has partnered with employers who are currently hiring or may be actively hiring in the near future. With the current economic climate, if you plan to transition to another career, you will want to frequently review the site for updates.
8. What is a "preferred employer partner"? Will they give me priority as a former Southwest Airlines Employee?
  - ❖ Preferred employer partners are companies that have agreed to make available their opportunities on this site. In some cases, the preferred employer partner may provide priority to separating Southwest Employees but not in all instances. If priority is given, this could mean an expedited hiring process or a priority in overall consideration, depending on the employer. Look for the "Expedited Hiring Partner" tag on the "Career Opportunities" page.
9. Who can I contact if I have questions or need assistance?
  - ❖ This page is designed to serve as a central platform for prospective career needs. For further assistance, contact the Employee Service Center.