

Health Advocate is here to help you and your eligible family members with any health or well-being issues. You get access to advocates who will do the work to ensure that you get the right information and assistance at the right time. We're here for you no matter what, to help with anything you need anytime you need it, in the language and communication channel you're most comfortable using.



We take the hassle out of healthcare

- Understand your coverage for medical, dental and vision services; know your deductibles, and copays
- Get help resolving claims and billing issues, check that your out-of-pocket costs are correct

Healthcare support when you need it most

- Understand health conditions, diagnoses, and treatments; explore the latest treatment options
- Get connected to in-network doctors and specialists; get help with appointments and transferring records

Support for every medical condition

- Get answers to your questions so you can make the right choices for your care
- Connect with specialists for second opinions; get support for pre-authorizations and transferring records

Get help anytime, anywhere online or through our mobile app

- Quickly connect with an advocate in real time through chat
- Learn all about your Health Advocate services and the many ways we can help you and your eligible family members



866.799.2488

answers@HealthAdvocate.com

HealthAdvocate.com/members

Call • Email • Message • Live Chat 

We're not an insurance company. Health Advocate is not a direct healthcare provider, and is not affiliated with any insurance company or third party provider. ©2024 Health Advocate HA-ACM-2401109-2FLY

 **HealthAdvocateSM**

Access help through our website and app



Our website and mobile app provide another layer of Health Advocate support you can access anytime, anywhere.

Through our website and mobile app, you can:



Learn about your Health Advocate services and the many ways we can help



View important news alerts and timely tips to improve your well-being



Use our Symptom Checker for information about a variety of conditions to help you decide when you should call the doctor and what you can do at home



Quickly connect with an advocate through chat, web message or email



Open a case for an advocate to assist you, check the status of your cases and message the advocate working on your issue



Access a Medical Visit Checklist so you know what questions to ask your doctor at your next appointment



Get started today!

Log in or register with the steps below:

1. Visit the website or download the mobile app
2. Click “Register Now”
3. Enter the required information, confirm your registration, and then log in



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