

Video 4 (2:26)

Ominous background/ breaking news music

Breaking news, the unfolding disaster in Texas **talking over other broadcaster** Town of Rockport, entire blocks are decimated.

When I came in, it was just leaking water everywhere.

We are literally surrounded by fire.

Fragments of homes left over.

If our address wasn't there, right on the curb, I, I don't think I would believe that that was my home.

Mandatory evacuations have already begun.

There were two boats to get us.

Many returning to the hard hit area will be coming home to total destruction.

Change in music to something more upbeat

At Kohl's our associates are like our family, and there's no better time than after a natural disaster to show our family how much we care about them.

Within 48 hours I got a call from Kohl's. They wanted to know how I was doing, if I was safe.

The store manager called me the day after the fire just to make sure I was okay, make sure the family was okay.

Then a few weeks later he contacted me again and said "Hey Kohl's would like to help you out. They have a grant and they, they'd like to help you".

A couple of days later he asked me if I could send some pictures of, um, the damage that was done to our house and within two weeks, maybe three at the most, I got a wonderful letter from Kohl's saying that I had been awarded a disaster relief grant.

It was used for food, uh, gas, just to, uh, just to keep afloat.

I'm really grateful for that because that really helped out a lot.

Even after the stores reopened, I wasn't able to get out still because of the water had not receded.

Kohl's paid me for all that time.

It touched me like I can't even say.

Between the grant and the pay, without either one of those things, I, I don't know what we would have done.

To take care of our customers we provide donations to the red cross which really allows the red cross to impact all the communities in which we serve.

What that translates into is millions of meals and snacks, millions of overnight shelter stays for people that were displaced, and relief supplies to help people clean up and start to recover.

We are so grateful for everything that Kohl's was able to do this past year in regard to disaster relief support.

It's the right thing to do, to jump in, help our associates, provide any support that they need.

I think it makes for a better company, it makes for a better associate, and quite honestly it creates a legacy that lives into all the communities that we serve across the United States.