

# It Takes a Team

## TEAMMATES IN OUR DIALYSIS CLINICS



### Facility Administrator (FA)

Captain of the care team; leads and inspires the team, leads clinic and quality of care, and oversees day-to-day operations.

### Clinical Coordinator (CC)/ Clinical Nurse Manager (CNM)

Assists FA in leading the team to deliver direct patient care and managing clinic outcomes.

### Administrative Assistant (AA)

The friendly face at the front of the clinic. An AA helps schedule patient appointments and manages records, supplies and inventory to help keep the clinic running smoothly.

### Registered Nurse (RN)

Delivery of compassionate care, holds clinical expertise, performs nursing interventions and leads the care team.

### Biomed Technician (BMT)

Tests water systems and maintains dialysis equipment for safe, quality treatments.

### Patient Care Technician (PCT)

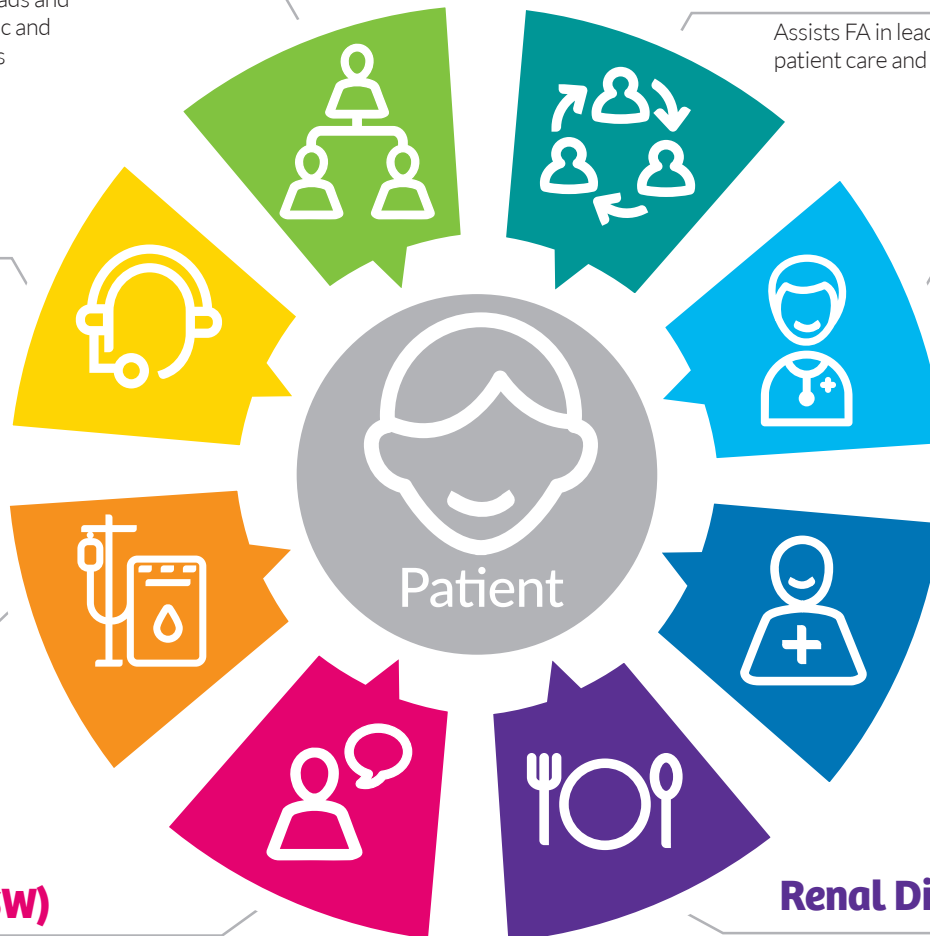
Prepares, initiates and terminates dialysis treatments; shows caring service standards; has the most direct patient contact of anyone on the team.

### Social Worker (SW)

Behavioral health expert helping patients adhere to their care plans through counseling, psychoeducation and resource navigation.

### Renal Dietitian (RD)

Supports patients through counseling and education focused on nutrition, mineral bone disease and fluid management to assist in health and well-being.



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**Nephrologist:** Oversees patient care and orders; visits patients in the clinic.



**Medical Director (MD):** Approves protocols; responsible for overall clinic function; handles all FHM meetings.